



PUBLIC NOTICE

TOWN OF BROADWAY

NC EXECUTIVE ORDER NO. 124

In response to Executive Order No. 124 issued on March 31, 2020 by North Carolina Governor, Roy Cooper, the Town of Broadway upholds the following provisions:

1. Residential customer service disconnections for nonpayment are suspended for 60 days as of March 31, 2020.
2. Late fees and penalties on residential customer accounts due to late payments or nonpayment will not be imposed for 60 days as of March 31, 2020.
3. During the 60 day period, customers are encouraged to make reasonable attempts to pay to reduce the amount owed and provide protection from the financial stress of a large balance due later.
4. By customers' requests, payment plans will be available to all residential customers seeking extensions on bills accumulated during the 60 day period.
5. No provision in the Executive Order relieves customers of their obligation to pay bills for receipt of utility services.