



CITY OF SANFORD WATER FILTRATION FACILITY

7441 POPLAR SPRINGS CHURCH ROAD, SANFORD, NC 27330

PUBLIC SERVICE ANNOUNCEMENT

ANNUAL WATER TREATMENT PROCESS CHANGE DURING MARCH 2023

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

The City of Sanford normally uses a combination of ammonia and chlorine to disinfect its drinking water. However, the N.C. Division of Water Resources recommends us to stop using ammonia for 30 days to help maintain our high quality of water.

This notice is to let you know we will stop adding ammonia to your water on Wednesday, March 1, 2023 and resume adding ammonia to the disinfection process on Saturday, April 1, 2023. Additionally, we will flush the water mains throughout our system during this time to remove sediment in the water lines and refresh the entire distribution system.

During the changes in our disinfection process and flushing of the system, you may notice a chlorine odor and/or discoloration to your water. Your water, however, will still be safe for drinking, bathing, and other daily uses. While there are no associated health risks with the odor or discoloration, you may want to limit certain activities (such as washing clothes) during this time. If you notice discoloration at the tap, allowing the water to run for 5 to 10 minutes should clear up the problem. Also, if you have aquatic pets, you may want to consult your local pet store to ask how this may affect your pet's habitat.

Customers with concerns or questions should contact the Water Filtration Facility at (919) 777-1803.